


Document Control Number <b>199-All-Policy-156</b>	<b>Quality Policy</b>	
Revision <b>2018-05-04</b>	Document Owner Position <b>President</b>	

## Quality Policy

**Fairfield Geotechnologies** holds quality as a core value and as such, it is our goal to continually meet our customers' expectations by delivering industry leading products and services. We will conduct our business with a commitment to and focus on our customers' satisfaction and success, by ensuring that all of their requirements are met.

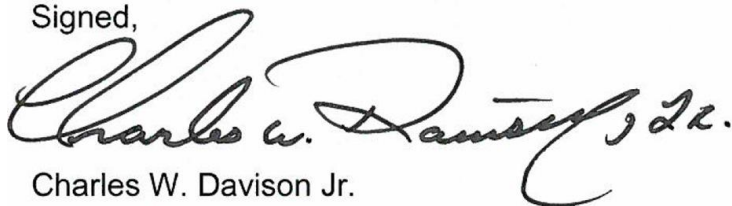
### We will achieve this by:

- Complying with legal and regulatory requirements, and continually improving the effectiveness of the quality management system;
- Monitoring, measuring and analyzing the Company's organizational goals and expectations to verify that the processes are implemented effectively;
- Identifying & fulfilling our customer requirements and building customer retention and loyalty through open and transparent communication;
- Providing ongoing training to advance the skills, competencies and capabilities of our greatest asset, our employees;
- Making continuous improvement a part of everyday activities and ensuring they are aligned with our Mission, Objectives and Targets;
- Ensuring processes, training, procedures and management systems are aligned to prevent quality failures;
- Ensuring lessons learned are effectively applied to our processes, work methods and procedures to prevent quality failures;
- Ensuring commitment of all employees with our core values;
- Ensuring that our quality policy, procedures & processes reflect what we actually do.

### Specifically, we will:

- Comply with the requirements set forth in ISO 9001:2015;
- Deliver our product and services in accordance with the specific contractual agreement or legal requirements established by clients or customers;
- Conduct periodic Management Review to address and mitigate any non-conformances or complaints received from customers;
- Communicate with our contractors, suppliers and the public with regards to our policy.

Signed,



Charles W. Davison Jr.  
President and CEO